

**EXHIBIT 10**

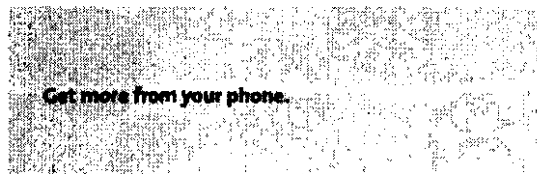
**(Web page showing Sprint Lifeline calling plan is Nationwide)**



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## Lifeline & Link Up Programs

Programs to assist qualified, low-income customers.

### Stay Connected.

Lifeline and Link Up are programs offering wireless telephone discounts to qualified, low-income customers. Under the Lifeline program, eligible subscribers may receive discounted cell phone service from Sprint.

Link Up assistance is also available and helps qualified, low-income customers pay up to one-half of the Lifeline service activation fee. You automatically qualify for Link Up if you satisfy the requirements to receive Lifeline, and you may only receive the Link Up discount once at the same address. Restrictions Apply.<sup>1</sup> See if you qualify.

#### How Much Can You Save?

You can save up to \$13.50 per month on eligible Lifeline plans in most states. If you live on Federally-recognized Tribal Lands, you may qualify to receive service for as little as \$1.75 per month.

#### How to Apply

If you live in a state that administers its own Lifeline program, you must satisfy the eligibility requirements that appear in your state's Lifeline application form. To get your application, click on a participating state, in the table below, and mail it to the address provided. You can also call Sprint at 888-408-3306 for further assistance. Restrictions Apply.<sup>2</sup>

#### Participating States:

|          |             |                       |               |
|----------|-------------|-----------------------|---------------|
| Alabama  | Iowa        | New York              | Utah          |
| Arizona  | Kansas      | North Carolina        | Virginia      |
| Arkansas | Kentucky    | Pennsylvania          | Washington    |
| Florida  | Louisiana   | Puerto Rico - English | West Virginia |
| Georgia  | Michigan    | Puerto Rico - Spanish | Wisconsin     |
| Hawaii   | Mississippi | Tennessee             |               |
| Indiana  | New Mexico  | Texas                 |               |

<sup>1</sup> Lifeline service may not be available in all areas of the states listed above.

<sup>2</sup> The discount cannot be applied to activation or installation charges you paid prior to signing up for Lifeline assistance. The discount cannot be applied to the purchase of customer equipment. Other restrictions may apply.

#### Related Information

Get details on Low Income programs administered by Universal Service Administrative Company (USAC).

[Learn more](#)

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**APPLICATION FORM – LIFELINE/LINK-UP ASSISTANCE PROGRAMS**  
**(Please Read All Instructions Before Completing)**

**LIFELINE/LINK UP ASSISTANCE PROGRAM**

**LIFELINE**

- Eligible subscribers pay \$16.49 per month for Lifeline service from Sprint Nextel, which is a discount off the current \$29.99 monthly recurring charge (MRC). Eligible residents of federally-recognized Tribal lands pay \$1.75 per month for Lifeline service. Lifeline subscribers may purchase a reduced-cost Lifeline phone.
- Lifeline service includes 200 Anytime Minutes and Unlimited Night and Weekend Minutes, which may be used for local or long-distance calls. (Night and weekend minutes may be used before 7:00 am and after 9:00 pm Monday through Friday, and all day Saturday and Sunday.) Lifeline service also includes Voice Mail, Call Waiting, Caller ID, Numeric Paging, Roaming and Three-Way Calling at no additional charge. Call forwarding is 20¢ per minute. Nextel Lifeline service includes 100 Walkie Talkie minutes at no additional charge. Roaming not included in Sprint Affiliate territories.
- Lifeline service is only available in limited geographic areas. Lifeline assistance is only available for one wireline or wireless phone line per household. Data services and other enhanced services or features, international long distance and access to "900" numbers are not available to Lifeline subscribers.
- You may be charged a service deposit based on your credit history. Lifeline subscribers may avoid paying a service deposit by choosing an account spending limit (ASL) of \$75 or less. Access to emergency services by dialing 911 is not subject to any account usage limitation.
- A charge of 45¢ per minute applies to usage in addition to the amounts included in the plan.
- Lifeline service plan minutes are only available for calls within Sprint Nextel coverage areas – coverage maps are available at [www.sprint.com](http://www.sprint.com), [www.nextel.com](http://www.nextel.com) or at any Sprint Nextel retail location. Off-network roaming calls in Sprint Affiliate territories are 45¢ per minute.
- Lifeline service from Sprint Nextel is subject to the terms and conditions included in your Subscriber Agreement. Lifeline service is subject to a minimum two-year term. If you are already a current Sprint or Nextel subscriber, your existing calling plan will be terminated and an early termination fee of up to \$200 may apply. You will be eligible for Lifeline service only if your account is in good standing and no payments are past due.
- Other restrictions may apply.

**LINK UP**

Link Up will pay one-half of the \$36 service activation fee, or \$18. Eligible residents of Tribal lands may receive an additional credit of up to \$70 to cover 100% of the service activation or installation charges between \$60 and \$130. You may also receive a deferred schedule (of up to one year) for payment of the discounted charges for commencing service at your principal residence. You may only receive the Link Up discount once at the same address. The discount cannot be applied to activation or installation charges you paid prior to signing up for Lifeline service. The discount cannot be applied to the purchase of customer equipment.

**2009 FEDERAL POVERTY GUIDELINES**

| Household Size         | Household Income | 135%     |
|------------------------|------------------|----------|
| 1                      | \$10,830         | \$14,621 |
| 2                      | \$14,570         | \$19,670 |
| 3                      | \$18,310         | \$24,719 |
| 4                      | \$22,050         | \$29,768 |
| 5                      | \$25,790         | \$34,817 |
| 6                      | \$29,530         | \$39,866 |
| 7                      | \$33,270         | \$44,915 |
| 8                      | \$37,010         | \$49,964 |
| each additional person | \$3,740          | \$5,049  |

## **EXHIBIT 11**

**(Web page showing AT&T Lifeline calling plan is Nationwide)**

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[Go Green](#)  
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**Community Support**[Parental Controls](#)[Smart Limits for Wireless](#)[MEdia Net Parental Controls](#)[FAQs](#)[CTIA Consumer Code](#)[Cell Phone Records Security](#)[Wireless Local Dealer Program](#)[Emergency](#)[Preparedness](#)[Health & Safety Information](#)[Disability Resources](#)

## Lifeline & Link Up

AT&T is proud to offer Lifeline and Link Up service, which provides discounted service for eligible customers. (Details are provided en Español.)

At this time, these programs are only offered in limited areas. To determine if Lifeline and Link Up are available at your principal residence, please see the links below for state-specific qualifications:

|                           |                             |                               |
|---------------------------|-----------------------------|-------------------------------|
| <a href="#">Alabama</a>   | <a href="#">Michigan</a>    | <a href="#">Washington</a>    |
| <a href="#">Alaska</a>    | <a href="#">Mississippi</a> | <a href="#">West Virginia</a> |
| <a href="#">Idaho</a>     | <a href="#">Oregon</a>      | <a href="#">Wisconsin</a>     |
| <a href="#">Kentucky</a>  | <a href="#">Texas</a>       | <a href="#">Puerto Rico</a>   |
| <a href="#">Louisiana</a> | <a href="#">Virginia</a>    |                               |

**Program Overview****Lifeline**

Lifeline is a government assistance program that offers qualified, low-income customers a discount on their monthly wireless phone bill in limited geographic areas. Lifeline assistance is only available for one phone per household. Data services, Text Messaging and other enhanced services or features, international long distance and access to "900" numbers are not available to Lifeline customers. Other restrictions may apply. Please refer to your state specific information for details.

**Link Up**

Link Up provides qualified consumers a reduced one-time activation fee for new wireless phone service.

**How much can I save with Lifeline and Link Up?**

Lifeline service is discounted depending on the federal and state support that's available in your area, and Link Up pays 50 percent of a customer's one-time activation fee. AT&T waives the other 50 percent for eligible consumers, so activation is free.

If you live on tribal lands, you could qualify for Enhanced Lifeline support, which can reduce your wireless bill to as little as \$1 per month.

See your state in the table below for eligibility and available savings in your area.

**Are there any restrictions?**

Yes. You are eligible for Lifeline support on one phone line based on your principal residence and billed to your name. You can only receive Link Up benefits once at the same address. These benefits can only be applied toward your activation fee, never toward your purchase of equipment. Finally, you can't apply your Link Up benefits to any activation charges you paid prior to signing up for the Lifeline and Link Up programs.

**What is my calling area?**

See table below for a brochure with your state's calling area.

**How do I sign up?**

Complete the Lifeline and Link Up application form from the table below and mail it to the following address:

AT&T  
 Lifeline - Link Up  
 1215 W. Cherry St.  
 Vermillion, SD 57069

If you are unable to print the application from this site, call 1-800-377-9450 from 10:00AM - 7:00PM CST for more information. Applications that are not completely filled out, legible, or signed will be returned.

**Puerto Rico residents:**

AT&T  
 Lifeline - Link Up  
 P.O. Box 192830  
 San Juan, PR 00919-2830

If you are unable to print the application from this site, call 787-405-5463 from 8:00AM - 5:00PM EST for more information. Applications that are not completely filled out, legible, or signed will be returned.

| Qualifying State        | Brochure*                       | Application Form        |                         |
|-------------------------|---------------------------------|-------------------------|-------------------------|
| <a href="#">Alabama</a> | <a href="#">English/Español</a> | <a href="#">English</a> | <a href="#">Español</a> |

| Qualifying State  | Brochure*                     | Application Form         |                               |
|---|-------------------------------|--------------------------|-------------------------------|
| Alaska  | English/Español               | English                  | Español                       |
| Idaho   | English/Español               | English                  | Español                       |
| Kentucky  | English/Español               | English                  | Español                       |
| Louisiana   | English/Español               | English                  | Español                       |
| Michigan  | English/Español               | English                  | Español                       |
| Mississippi   | English/Español               | English                  | Español                       |
| Oregon  | English/Español               | English                  | Español                       |
| Texas   | English/Español               | English                  | Español                       |
| Virginia  | English/Español               | English                  | Español                       |
| Washington  | English/Español               | English                  | Español                       |
| West Virginia -<br>Raleigh, Fayette,<br>Greenbrier, Monroe,<br>Summers, Mercer,<br>McDowell, or Wyoming<br>Counties | Not available<br>at this time | English                  | Not available<br>at this time |
| West Virginia -<br>Remaining Counties   | Not available<br>at this time | English                  | Not available<br>at this time |
| Wisconsin   | English/Español               | English                  | Español                       |
| Puerto Rico   | English/Español               | English<br>(NAP) English | Español<br>(NAP) Español      |

\*Lifeline and Link Up services may not be available in all areas of the state in which it is offered. To determine if Lifeline and Link Up are available at your principal residence, please contact our Lifeline customer service representatives at 1-800-377-9450. Spanish translation of brochure included in pdf.

#### What if I no longer qualify for program benefits?

You are responsible for notifying AT&T when you no longer meet the applicable eligibility requirements for the Program within (5) days (10AM to 7PM CST) of becoming aware of such ineligibility. At that time, you'll stop receiving them.

#### Additional terms and conditions

Lifeline and Link Up are subject to the terms and conditions found in the Terms of Service, Rate Plan brochure, and Lifeline and Link Up Contract Rider found in the application.

#### Additional questions?

Please call our Lifeline customer service representatives, Monday through Friday from 10:00AM - 7:00PM CST at 1-800-377-9450.

Puerto Rico customers call 1-787-405-5463 from 8:00AM - 5:00PM CST.

[Wireless Site Map](#) [Wireless Service Agreement](#) [Cell Phone Records Security](#)  
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Letting offers you a discount on your monthly wireless bill, if you qualify.

## Save Money With Lifeline

Lifeline service is just \$24.99 a month, which is then discounted depending on the federal and state support that's available in your area. Right now, you can save as much as \$8.75 each month with federal Lifeline discounts, and even more if you qualify for additional Lifeline discounts from your state.

If you live on Tribal Lands and qualify, you could get Enhanced Lifetime support, which can reduce your expenses by as little as \$1.

## Qualifying for Lifeline

Requirements vary by state. If you live in a state that doesn't offer state lifetime support, you may qualify for federal lifetime benefits if your household income is at or below 135% of the Federal Poverty Guidelines (FPG). Or, you participate in any of these programs.

- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low Income Home Energy Assistance Program
- Bureau of Indian Affairs General Assistance
- Temporary Assistance for Needy Families Program (TANF)
- Head Start (for these meeting income qualifying standards)
- National School Lunch Program's Free Lunch Program (Free Lunch Day)
- Additional eligibility requirements are listed

Customers seeking to qualify for program benefits under the income-based standards are required to provide written documentation of their household income. If you live on Tribal Lands, you could also qualify for Enhanced Lifetime support if you meet the above requirements or participate in any of these programs.

- District of Columbia (DC) Universal Assistance
- Tribal Administrative Temporary Assistance for Needy Families (Tribal TANF)
- Tribal Administrative School Lunch Program
- Tribal TANF
- Tribal Administrative Need Start (meeting income qualifying standards)

If you live in a state that offers state Lifeline support, you must meet the criteria as defined in the state Lifeline and Link Up Application form, which is available at <http://www.wireless.utd.com/about/community-support/lifeline-link-up.jsp> or by calling 1-800-377-9454.

**Prudent note:** You are responsible for notifying AIGT when you no longer meet the applicable eligibility requirements for the Program within (5) days of becoming aware of such ineligibility.

### Program Restrictions

You are eligible for lifetime support on one phone line based at your personal residence and billed to your name. You can get link up benefits only once, at the same address. Those benefits can only be applied toward your Activation Fee, never toward your purchase of equipment. Finally, you can't apply your link up benefits to any activation charges you send prior to signing up for the lifetime and link up programs.

## Signaling Pathways

Just complete the Lifetime and Link Up Application form and certify that you participate in a qualifying government program or otherwise meet the eligibility standards. Mail the completed application to:

If you cannot access the Application form from <http://www.westair.com/about/commUNITY-support/inform-ink-and-pop>, just call 1-800-377-9450 and an application will be mailed to you.

Applications that are not completely filled out, legible and signed will be returned.

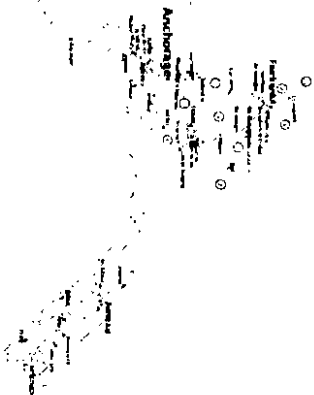


**AT&T Coverage Area**

Please call a Lifeline Customer Service Representative at 1-800-377-9450

WHAT CASH HANDS ON required on Little/Like Up plans

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## **EXHIBIT 12**

**(Web page showing Verizon Lifeline calling page is Nationwide)**

Location: [Washington, DC](#) | [Coverage Locator](#)

[Residential](#)  
[Business](#)  
[Wireless](#)

## Lifeline/Link Up Program



**Discounted wireless phone service  
for qualified low-income customers,  
including residents of Tribal Lands.**

### What is Lifeline and Link Up?

Lifeline and Link Up are programs that offer wireless telephone discounts to qualified low-income customers, including residents of Tribal Lands.

Lifeline provides a monthly discount to qualified individuals. Eligibility requirements and discounts vary by state.

Link Up assists qualified low-income customers by paying 50% of a customer's one-time activation fee, and Verizon Wireless will waive the remaining 50%. Restrictions apply.

### How much can I save?

If you qualify for this program, Lifeline can save you at least \$8.25 a month on your wireless bill, depending on the state. If you live on federally-recognized Tribal lands, you may qualify for additional discounts, which can reduce your wireless service to as little as \$1.00 per month.

### How do I qualify?

Eligibility requirements vary from state to state. Only one Lifeline account per household is allowed.

### Check your state's eligibility

Lifeline applicants must provide two proofs of ID and certify under penalty of perjury that they participate in an eligible program.

### Are there any restrictions?

Yes, Lifeline assistance is only available for one wireline or wireless phone per household. Lifeline/ Link Up assistance is only available to a customer whose billing and primary residence address is the same. A Lifeline customer's billing address must be located within Verizon Wireless' designated service area. Lifeline assistance may not be applied retroactively.

Link Up assistance may only be applied once to initiate service (for a single landline or wireless telephone line) at the same address. Link Up assistance can not be applied to customer facilities or equipment, including the cost of your phone. Link Up assistance may not be applied retroactively.

## Lifeline Plans

Eligible Non-Tribal  
Residents

Eligible Tribal  
Residents

|   |                |             |  |
|---|----------------|-------------|--|
| <b>Monthly Access</b><br>after applicable discounts   | <b>\$26.74</b> | <b>\$1</b>  | <b>View Brochure and Coverage</b><br>Select State <input type="text"/><br>You will need the Free Adobe Acrobat Reader to view the brochure. <a href="#">Download Acrobat Reader</a><br><br><b>Other services available:</b> <ul style="list-style-type: none"> <li>Basic voicemail</li> <li>Caller ID</li> <li>Call Waiting</li> <li>3-Way Calling</li> <li>Call Forwarding</li> <li>No Answer/Busy Transfer</li> </ul><br>Other services such as data, text messaging, pix, handset insurance, and roadside assistance are not available as part of Lifeline service. All charges, either recurring or nonrecurring, for any service or feature other than those included in the Lifeline plan shall be billed at applicable rates and charges. Restrictions may apply. |
| <b>Monthly Anytime Minutes</b>  | <b>400</b>     | <b>400</b>  |  |
| <b>Local Mobile to Mobile Calling Minutes</b>   | <b>1000</b>    | <b>1000</b> |  |
| <b>Domestic Long Distance</b><br>from within the Local Coverage area. Airtime charges may apply                                   | <b>0</b>       | <b>0</b>    |  |
| <b>Per-Minute Rate After Allowance</b><br>applies to incoming and outgoing calls made after the applicable allowance is exhausted | <b>45¢</b>     | <b>45¢</b>  |  |

\* Verizon Wireless Customer Agreement required. Other terms and conditions apply as set forth in the application and Lifeline brochure for your state. [Check Availability](#) to obtain an application and brochure.